

## Support

We hope that you'll find Askelle simple, trouble-free and enjoyable to use. However, if you have any technical difficulties we should be able to help.

The most common queries are addressed in a series of *Frequently Asked Questions*. This should be your first stop – chances are that someone has had the same problem before and that there's a relatively simple solution.

If the FAQ section doesn't help please email your query and a contact telephone number (in case we need to talk to you) to [mhalligan@protocol-skills.co.uk](mailto:mhalligan@protocol-skills.co.uk) and we'll get back to you as soon as possible. Please can you also state what region you live in and what is your assessors name.

If you have any queries regarding the content of the learning resources please contact the relevant Programme Specialists:

Mary Golder      [mgolder@protocol-skills.co.uk](mailto:mgolder@protocol-skills.co.uk)

Mandy Halligan      [mhalligan@protocol-skills.co.uk](mailto:mhalligan@protocol-skills.co.uk)